

Amendments to the Claims:

This listing of claims replaces all prior versions and listings of claims in the application.

Listing of Claims:

1-4. (Cancelled)

5. (Currently Amended) ~~The method of claim 4 wherein the utilizing step (b) further comprises~~ A method for autonomic administration isolation for a secure remote management in a computer network, the method comprising:

(a) isolating administrative access to a plurality of client systems in a computer network via a data center; and

(b) utilizing the data center to control remote initiation of services in the plurality of client systems by an administrator system, the administrator system being a computer through which an administrator manages at least one of the plurality of client systems, wherein utilizing the data center further includes,

(b1) verifying authentication of the administrator system by the data center;

(b2) receiving a service command from the authenticated administrator system in the data center;

(b3) determining in the data center whether the authenticated administrator system has authorization to perform the service command in the at least one managed client system; and

(b4) issuing a trusted message from the data center to the at least one managed client system when the authenticated administrator system does have authorization to perform the service command.

6. (Previously Presented) The method of claim 5, further comprising (c) validating and decrypting the trusted message in the at least one managed client system to perform the service command.

7. (Previously Presented) An autonomic system for selective administration isolation for secure remote management in a computer network, the system comprising:

- a network;
- at least one administrator system coupled to the network, the at least one administrator system operable to transmit one or more service commands for managing one or more client systems;
- at least one client system coupled to the network; and
- a data center coupled to the at least one administrator system and to the at least one client system via the network, the data center for:
 - isolating administrative access to the at least one client system and controlling remote initiation of services in the at least one client system by the at least one administrator system including,
 - receiving a service command from the at least one administrator system, the service command having been issued after authentication of a first user associated with the at least one administrator system; and
 - issuing a trusted message to remotely control the at least one client system according to the service command, the trusted message having been issued after authentication of a second user associated with the data center, wherein the first user is different from the second user.

8. (Original) The system of claim 7, wherein the at least one administrator system includes authentication capabilities via an embedded security chip for unique system identification and biometric identification for unique user identification.

9. (Previously Presented) The system of claim 7, wherein the data center verifies authentication of the at least one administrator system.

10. (Previously Presented) The system of claim 7, wherein the authentication of a second user associated with the data center includes a user ID and password known only to the data center and an agent running on the at least one client system.

11. (Previously Presented) The system of claim 9, wherein the data center determines whether the authenticated administrator system has authorization to perform the service command in the at least one client system prior to issuing the trusted message to the at least one client system.

12. (Previously Presented) The system of claim 11, wherein the data center issues a trusted message to the at least one client system when the authenticated administrator system does have authorization to perform the service command.

13. (Previously Presented) The system of claim 12, wherein the at least one client system validates and decrypts the trusted message to perform the service command.

14. (Original) The system of claim 9, wherein the network further comprises a world wide web network.

15-18. (Cancelled)

19. (Currently Amended) ~~The computer readable medium of claim 18 wherein controlling remote initiation of services via the data center further includes~~ A computer readable medium containing program instructions tangibly stored thereon for autonomic administration isolation in a computer network for a secure remote management, the program instructions for:

(a) isolating administrative access to a plurality of client systems in a computer network via a data center; and

(b) controlling remote initiation of services in the plurality of client systems by an administrator system via the data center, the administrator system being a computer through which an administrator manages at least one of the plurality of client systems, wherein controlling remote initiation of services via the data center includes,

(b1) verifying authentication of the administrator system by the data center;

(b2) receiving a service command from the authenticated administrator system in the data center;

(b3) determining in the data center whether the authenticated administrator system has authorization to perform the service command in the at least one managed client system; and

(b4) issuing a trusted message from the data center to the at least one managed client system when the authenticated administrator system does have authorization to perform the service command.

20. (Previously Presented) The computer readable medium of claim 19, further comprising (c) validating and decrypting the trusted message in the at least one managed client system to perform the service command.

21-23. (Cancelled)